## 11-830 Computational Ethics for NLP

NLP for Good: Lorelei

Carnegie Mellon University
Language Technologies Institute

## Government Investment in Languages

- Language Technologies mostly developed for High Resource Languages
- English, Spanish, German, Arabic, Mandarin
- What about the other 6995 languages?
- Maybe 30 have good resources (ASR, Treebanks, Parsers)
- What about those around 300-1000?
- > 1 Millions speakers, Have media (writing systems)
- If no immediate commercial value no support happens


## Government Investment in Languages

- Language Technologies mostly developed for High Resource Languages
- English, Spanish, German, Arabic, Mandarin
- What about the other 6995 languages?
- Maybe 30 have good resources (ASR, Treebanks, Parsers)
- What about those around 300-1000?
- > 1 Millions speakers, Have media (writing systems)
- If no immediate commercial value no support happens
- But
- Wars and Religions!
- People will spend money to develop non-commercial support if
- They want to spread the word, (or stop the word)


## US Government LT Investment

- DARPA
- Invested in MT from 1940s
- Invested in ASR from 1970s
- Invested in Dialog systems from 1990s
- Invested in Speech Translation from 1990s
- Case study Lorelei (2015-2020)


## The Scenario

- Disaster happens! (e.g. earthquake)
- Area effected doesn't use major language
- Communication is in local language
- News, TV/Radio, Social Media
- What is going on?
- Where should you provide support
- Who is affected
- How many people need help
- What is the urgency


## Lorelei Incident

- Disaster happens! (e.g. earthquake)
- Communication is in local language
- News, TV/Radio, Social Media
- Provide
- Machine Translation
- NER
- Situation Frames (11 types) plus location, status, urgency, "gravity"


## Lorelei Incident

- Disaster happens! (e.g. earthquake)
- Communication is in local language
- News, TV/Radio, Social Media
- Provide
- Machine Translation
- NER
- Situation Frames (11 types) plus location, status, urgency, "gravity"
- Do this in
- 24 hours
- 7 days
- 30 days
- You are told the language at hour 0


## Lorelei Evaluation Exercises

- May 2016: Dry Run (Mandarin)
- July 2016: Uighur (Turkic Language spoken in Western China)
- July 2017: Tigrinya and Oromo (spoken in Eritrea and Ethiopia)
- July 2018: Kinyarwandan and Sinhala
- Sep 2018: Albanian


## Lorelei Performers

- Providing complete systems (with components from elsewhere)
- USC/ISI (with UIUC, Notre Dame)
- CMU (with UW, Melbourne and Leidos)
- BBN (with JHU, UPenn)
- Other components
- Columbia (urgency, sentiment)
- UTEP (SF from prosody)


## Techniques

－Perform in pronunciation space
－Not words，morphemes or character space
－Cross Lingual Transfer
－If w3＿I1 co－occurs with w1＿I1，w2＿I1
－Maybe w3＿I2 means trans（w3＿11）if trans（w1＿I1），trans（w2＿｜2）
－e．g．China，Japan and Korea vs 中国，日本，韓国
－Very Low Resources
－Religious Texts（Bible，Quran and Unix Manuals）
－Wikipedia
－Native Informant（＂taxi＂driver bilingual for limited time）

## Techniques

- Global Linguistic Knowledge
- High morphology language more likely to be free word order
- Close language borrowing
- linguistic/geographic/colonial
- Uighur numbers are Turkish-like
- Merci is casual Arabic for "thank you"
- Pashto (Indic) has many Dari/Farsi lexemes
- "Petrol" might be called "gas"
- Nothing is spelled consistently
- The dialects aren't well defined
- The registers aren't well defined
- People code-mix all the time


## Lorelei Advances

- Techniques for low resource languages
- Translation, interpretation, sentiment
- Both particular languages, and general techniques
- Machine Learning
- Better use of limited data
- Not naive just end-to-end
- Using large mono-lingual dataset to improve models
- Using structure to make learning easier
- Helping people get immediate help in earthquakes

